



EDEN PETS CARE

PET AUTHORIZATION

I/we authorize "Eden Pets Care" to take any legal actions or adopting decisions or any relevant decisions on my/our pet and classify my/our pet as abandoned and deal with it accordingly, if I/we fail to discharge my/our pet at the scheduled time of pick up or left out the pet for more than 2 days after scheduled pickup date without any information for the delay or left out the pet with pending payments. I/we do not hold any rights on the pet thereafter.

"We share your care"

PET BOARDING TERMS AND CONDITIONS

You are accepting the following, so please take time to read the terms and conditions.

1. All Pets are boarded purely at the OWNERS OWN RISK.
2. All Pet must be up to date with their vaccinations, de-Worming, and tick & flea treatments. You must provide a copy of the vaccination booklet at the time of boarding.
3. If your pet has a medical condition of any sort, it must be notified to as at the time of booking / boarding. If we have not been notified of any such condition or course of medication, we will not be held responsible for any unforeseen circumstances.

4. An effective de-wormer must have been administered to the pet prior to boarding. This should be taken at least a week before boarding.
5. We reserve the right to refuse admission to any pet which in our opinion is showing signs of ill health.
6. If veterinary treatment is required for the pet, the owner is responsible for any/all expenses incurred.
7. All pet will be examined for tick and flea burden and internal parasites prior to boarding, treatment will be administered when necessary and charged accordingly.
8. Female pet in heat or expected to be in heat during the course of stay will not be admitted for boarding.
9. It would be greatly appreciated if customers could drop or collect your pet between 9.00am & 9.00pm.
10. Although we make every effort to ensure your pet is taken care to our usual high standards, we cannot be liable for loss, injury or death.
11. Though the management assures the best attention with timely nutritive feedings to the pets during their stay, the pet owner should understand that many of their pets refrain from eating during the absence of their owners.
12. In the event of extreme weather or natural Disasters, we shall use our best judgment in caring your pet and will not be held responsible for any consequences occurring from said weather or disaster.
13. Photos may be taken of your pet during boarding and may be shared in our websites and social media sites. If you do not wish your pet's photos to be shared, please let us know in advance.
14. We do not encourage pets with aggressive or destructive temperaments. In case, the pet left, prove to be aggressive towards other pets or staff or destructive to our facility, we will contact you to arrange their removal immediately.

15. We operate a minimum age policy of FOUR months and a maximum age of TWELVE Years of small and medium breeds. If the pet is a giant breed this age may reduce.

16. Pets less than 6 months of age and non-co-operative will not be taken for walking.

17. Cats will be boarded in individual cages and will not be allowed to roam freely.

18. Advance booking can be done before a month of your scheduled boarding. If you would like to book boarding for a pet, 25% of the total boarding charges has to made as an advance to confirm availability.

19. Cancellation of booking can be done 7 days prior to boarding date failing which a cancellation charge of 10% of total boarding charges will be charged.

20. Postponed / preponed scheduled after booking of boarding your pet. If you collect your pet before end date of the boarding schedule, you will not receive a refund.

21. Payment of 100% should be made at the time of boarding your pet. If you collect your pet before end date of the boarding schedule, you will not receive a refund.

22. If the pet is left out in boarding for more than 5 days after the scheduled pick up time without any information for delay or without any top-up payment, an additional charge of Rs.200/- per day over and above the boarding fee will be charged.

The client authorizes this signed contract as valid approval for the services of any purpose provided by this contract permitting us to care for your pet without additional signed contracts or written authorization. The BOARDING CONSENT FORM also forms part of this agreement.